

Cultural Assessment Detailed Report

Pillar	Building Block	Assessment Area	Questions	Overall	Flight Ops	Maint.	Flight Crew
# Operational Integrity	Safety Culture	Safety Values and Beliefs	Safety is a top priority in our organization.	4.0	4.0	3.9	4.0
			I believe management is committed to safety.	4.2	4.3	3.9	4.5
			Employees are consistently encouraged to prioritize safety.	4.0	4.0	3.9	4.2
			Our organization's values align with a strong safety culture.	4.0	4.2	3.9	4.0
			Safety principles are well-integrated into our daily operations.	4.1	4.1	4.0	4.1
		Safety Leadership	Leaders actively promote safety in their communications.	4.5	4.6	4.5	4.5
			Leadership's actions align with their safety messages.	4.2	4.3	4.2	4.1
			Leaders are approachable regarding safety concerns.	4.1	4.2	4.1	4.0
			Leadership takes proactive steps in addressing safety issues.	4.1	4.3	4.0	4.1
			Safety performance is a significant factor in leadership evaluations.	4.1	3.9	4.0	4.3
		Reporting Culture	Employees are encouraged to report safety incidents.	4.3	4.7	4.1	4.0
			The process for reporting safety incidents is clear and accessible.	4.1	4.3	3.9	4.0
			Safety reports are treated confidentially.	4.4	4.2	4.8	4.3
			There is a timely response to safety reports.	4.1	4.1	4.2	4.0
			Feedback is given after reporting a safety concern.	4.6	4.6	4.5	4.6
	Operational Excellence	Process Efficiency	Operational processes in our organization are streamlined and efficient.	3.8	3.7	3.9	3.8
			Unnecessary steps in our operational processes are regularly identified and eliminated.	3.5	3.6	3.5	3.3
			I am confident in the efficiency of our core operational processes.	3.6	3.5	3.6	3.7
			Cross-functional collaboration helps in making our processes more efficient.	3.9	3.9	4.0	3.9
			Our organization uses technology effectively to enhance process efficiency.	3.9	4.0	4.0	3.8
		Quality Control	There's a strong emphasis on quality in our operations.	4.0	3.9	4.0	4.0
			Quality checks are integrated throughout our operational processes.	4.0	3.8	4.1	4.2
			Defects or quality issues are addressed promptly when identified.	3.9	4.0	3.9	3.9
			The organization invests in training and tools for quality assurance.	3.8	4.1	3.5	3.9
			Quality feedback is actively sought from both internal and external stakeholders.	3.8	3.8	3.7	3.9
		Best Practices Adoption	Our organization regularly updates itself on industry best practices.	4.0	4.3	3.9	3.8
			We integrate proven best practices into our operational strategies.	3.9	4.2	3.7	3.8
			Employees are trained on new best practices adopted by the organization.	4.1	4.5	3.9	4.0
			Best practices are tailored to fit the unique needs and context of our organization.	4.2	4.5	3.9	4.1
			Collaboration across teams ensures widespread adoption of best practices.	3.9	3.9	3.9	4.0
	Professionalism	Ethics and Integrity	Ethical behavior is prioritized and valued within the organization.	3.5	4.0	2.8	3.6
			Employees act with integrity in their professional dealings.	3.5	3.9	3.0	3.7
			Unethical behaviors are not tolerated and are dealt with swiftly.	3.5	3.8	3.1	3.7
			Ethical dilemmas are openly discussed to provide guidance to employees.	3.7	4.0	3.3	3.8
			External stakeholders trust the integrity of our organization.	3.7	4.0	3.2	3.9
		Expertise and Competence	Employees possess the necessary expertise to perform their roles effectively.	3.0	3.5	2.0	3.4
			The organization hires and retains highly competent professionals.	2.9	3.5	2.1	3.0
			Skill gaps are quickly identified and addressed.	2.9	3.6	2.2	3.0
			There's a strong alignment between job requirements and employee expertise.	2.8	3.2	2.3	3.0
			Expertise and competence are recognized and rewarded.	2.8	3.4	2.0	3.1