

Scenario 2

Objective:

Encourage cross-functional communication and support.

Setup:

_____, the principal passenger asks _____ & _____ the crew “can we go here?” The crew says yes and calls the scheduler to get the trip put in the system.

_____, the scheduler, notices that the PCN is too low, the ILS antenna got hit by a mower, and there is inadequate perimeter security. What now?

Situation:

Please act out this scenario demonstrating a low psychological safety environment.

Please act out this scenario demonstrating a high psychological safety environment.

Coaching words: